

Optibike Extended Warranty

Components

All components including: shock, fork, wheels, brakes, derailleur, Rohloff hub, and headset are covered by the warranties of the individual component manufacturers.

These warranties can be found in the component manuals included with the Optibike manual or online on the manufacturers websites.

Warranty claims on components are made in accordance with component manufacturers guidelines.

Warranty does not cover any wear items including, but not limited to: cassette, chain, tires, tubes, sprocket, brake pads, speedometer/cadence sensor battery.

Frame and Swingarm

The Optibike frame is covered for the life of the original owner from defects. Subject to terms and conditions.

In the event a frame is found defective, domestic shipping, parts and labor to replace said frame is paid by Optibike for the first 12 months from the original date of manufacture.

After 12 months, Optibike pays for parts only. Labor and shipping are paid by customer.

The cost of repairing/replacing Custom paint is never included in frame warranty at any time.

Motorized Bottom Bracket (MBB)

The MBB is warranted for **36 months** from original date of manufacture to be free of defects. Subject to terms and conditions

In the event of a warranty claim requiring the MBB to be returned to Optibike customer is responsible for removal and shipment to Optibike.

Optibike pays for parts/ in house labor / and domestic return shipping by FEDEX Ground.

Electronics

The electronics including motor controller, display board, relay board and wiring are warranted for **36 months** from original date of manufacture to be free of defects. Subject to terms and conditions.

In the event of a warranty claim requiring the electronics to be returned to Optibike customer is responsible for removal and shipment to Optibike.

Optibike pays for parts/ in house labor / and domestic return shipping by FEDEX Ground. In cases where Optibike pays return shipping, Optibike will send a FEDEX return shipping label that expires in 15 days from the date it was printed. If this label is left to expire, return shipping costs become the responsibility of the customer.

Battery

The Battery warranty is outlined in a separate document titled: Battery Warranty.

Warranty Terms & Conditions

This warranty does not cover damage from abuse, misuse, neglect, improper assembly or from the addition of parts and components not originally installed at the factory. Furthermore, any alterations to the original design shall void warranty coverage. Optibike explicitly exempts from coverage any damage on bicycles used for jumping, stunt riding, observed trials and any similar extreme riding or events. Incidental and consequential damages are also not covered.

Warranty is transferable by contacting Optibike and paying a \$50 fee. Lifetime frame warranty is not transferable.

Optibike does not cover the cost of international warranty shipping or warranty shipping to Hawaii or Alaska at any time, for any reason.

© 2010 Optibike, LLC. All rights reserved.